

FIRE SAFETY

Keeping you and everyone at Luna safe is our number one priority. Our buildings are designed with fire safety in mind, and our team carry out regular checks to make sure everything is working exactly as it should. There are a few things we need from you too. Nothing complicated, just the important stuff:

- **Know your building.** Take a minute when you arrive to familiarise yourself with your nearest fire exit and the fire assembly point for your residence.
- **Keep fire doors closed.** They're there for a reason and help slow the spread of smoke and fire. Please don't prop them open.
- **Know what to do if the alarm sounds.** Your residence operates a stay put policy. If you hear the fire alarm, stay inside your flat with the door closed unless the fire is in your flat, your flat is directly affected, or the Fire & Rescue Service tells you to leave. This helps keep corridors and escape routes clear for the emergency services.
- **If you discover a fire, call 999 immediately** and ask for the Fire & Rescue Service. Don't assume somebody else has already called.
- **Accidentally set off the alarm? It happens!** Let the Luna team know straight away. If we don't know it's a false alarm, the Fire & Rescue Service may be called and you could be responsible for any associated charges.
- **Leave fire safety equipment alone.** Please never cover, remove, damage or tamper with smoke detectors, alarms, extinguishers, fire blankets or any other fire safety equipment. It's there to keep everyone safe, and tampering with it is a serious matter and may be a criminal offence.

WEEKLY FIRE ALARM TEST: EVERY TUESDAY AT 11:30AM

We test the fire alarm every week to make sure everything is working properly. You don't need to take any action during the scheduled test.

If the alarm continues for longer than expected, or you're ever unsure whether it's a test, please follow the fire safety instructions for your residence.

Please remember: fire safety procedures can vary by building, so always follow the specific instructions provided for your Luna residence and any directions given by the Fire & Rescue Service.